Learning Commons call x85645

- GALILEO, catalog, govt docs
- how to search EReserves/Reserves
- library software, public printing (LPTOne) (8am-12a)
- presentation room
- projectors in Learning Commons
- classroom instruction/reservations
- microfilm/microfiche machines

- ADA equipment
- Laptop printing
- Scantron assistance
- Scanning/video & audio editing

Access Services call x85647

- Placing items on EReserves/Reserves
- ILL, Document Delivery
- Public copiers
- Checkout laptops, media equipment
- Study rooms
- ARC retrieval
- Check printers for paper/microfilm & microfiche readers (12a-8am)
- Add $$ to LPTOne
- Lost & Found
- A/V equipment

ITS Help Desk (2208A) - call x85429

- MyGeorgiaSouthern.edu
- WINGS
- WebCT/GeorgiaView
- University faculty/staff support
- Wireless access
- RESNet
- Personal laptop issues
- Campus Internet issues

Systems - call x80161 or x80864

- library hardware
- library personnel computing issues
- library laptop issues
- library web page
- ARC software

- Scantron assistance

Figure 1: Where to Find Help